New “virtual visit” tariffs have been developed and approved by Manitoba Health and Doctors Manitoba.

- Virtual visit tariffs apply to patient assessments conducted via phone and video.

- These new tariffs apply to all fee-for-service physicians.
  - All physician blocks can use tariff 8321 for virtual visits, paid equal to the regional history and examination rate or subsequent visit rate for the physician’s block of practice.
  - Psychiatrists can use tariff 8533 for virtual psychotherapy, paid at the same rate as in-person psychotherapy.

- Virtual care tariffs are effective March 14, 2020 and apply during the COVID-19 pandemic situation only. Doctors Manitoba will inform you as soon as Manitoba Health communicates that these virtual visit tariffs are no longer available.

- The new tariffs may should be active in the claims processing system by March 20, 2020; maintain your records in anticipation of the tariffs being available.

If you have questions about virtual care and the new tariffs, please contact Roger Jamieson or Ian Foster at covid19@doctorsmanitoba.ca
Effective March 14, 2020, the Minister of Health, Seniors and Active Living has authorized the following two time limited tariffs to be paid during the COVID-19 pandemic response in Manitoba*.

<table>
<thead>
<tr>
<th>Tariff</th>
<th>Description (Full)</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>8321</td>
<td>Virtual Visit by telephone or video</td>
<td>Paid equal to the regional history and examination rate for the physician’s bloc of practice, or subsequent visit rate if no regional visit is listed.</td>
</tr>
</tbody>
</table>

A virtual visit by telephone or video is a service provided to a patient which shall be comprised of:
- A history of the presenting complaint(s);
- An assessment of the parts or systems related to the presenting complaint(s);
- A review of pertinent investigations;
- A complete written record and advice to the patient.

Notes:

1) May include advice and information to a patient or a patient’s representative regarding health maintenance, diagnosis, treatment and/or prognosis, new prescription and prescription renewal.

2) Services must be personally rendered by the physician, i.e., no claim may be made for a virtual visit in which only a physician proxy, e.g., nurse or clerk, participates.

3) A maximum of one virtual visit per patient per day may be claimed.

4) After Hours Premiums may not be claimed in addition, except for urgent or emergent communications.

5) Medical services provided must be documented in the patient chart and such documentation is required upon request by Manitoba, to support the claim submitted.

6) Start and stop times must be denoted on the medical claim.

7) Regional differentials shall apply only to physicians who are located in Brandon, rural or northern areas, and who are providing care to patients in that area.
### VIRTUAL PSYCHOTHERAPY

<table>
<thead>
<tr>
<th>Tariff</th>
<th>Description (Full)</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>8533</td>
<td>Virtual psychotherapy by telephone or video</td>
<td>$49.40</td>
</tr>
</tbody>
</table>

**Notes:**

1. May only be claimed by a specialist in Psychiatry
2. Tariff rate is payable for each of the first two full fifteen (15) minute periods and for each additional fifteen (15) minute period or major portion thereof.
3. A minimum of a full thirty (30) minute period and a maximum of ninety (90) minutes of psychotherapy (in person and virtual) may be claimed per patient per day.
4. Where psychotherapy sessions with a patient extend beyond the two and one-half (2 ½) hours in any seven (7) day period, a written report is required.
5. Medical services provided must be documented in the patient chart and such documentation is required upon request by Manitoba, to support the claim submitted.
6. Start and stop times must be denoted on the medical claim.
7. Regional differentials shall apply only to physicians who are located in Brandon, rural or northern areas, and who are providing care to patients in that area.

* The parties agree that, as noted above, effective March 14, 2020, the Minister of Health, Seniors and Active Living has authorized the above two time-limited tariffs to be paid during the COVID 19 pandemic response in Manitoba (the duration of the tariffs herein to be determined by Manitoba). These tariffs are to be claimed for virtual visit services that are provided in place of in-clinic visit services. Consistent with their temporary exceptional purpose, these tariffs are provided on a without prejudice, without precedent basis, and are not deemed to be included in the Manitoba Physician’s Manual.