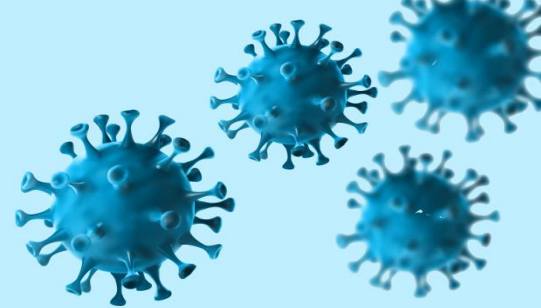


# COVID-19 PHYSICIAN RESOURCE

## Advice on Video Visit Apps



A variety of apps and software are available for video chats, and it is important that physicians endeavor to find a solution that ensures privacy and works for their patients.

For physicians working in sites supported directed by Shared Health or an RHA, consult directly with Digital Health for software and app support. Review the [Digital Health memo](#) on video visits.

For other physicians, Digital Health recommends Microsoft Teams (Skype for Business) or Zoom for Health. Some EMR applications also have video conferencing solutions built right in.

Given the need to rapidly introduce video visits during COVID-19, there is more flexibility recognizing the need to reduce in-person visits. A shorter list of approved apps may come at a later date.

Please note that “free” products may not provide you with the same level of security encouraged for use by the health system.

### Virtual Care Tools: Video Visits

Virtual Care Tools (Click on the name for their website)	Cost	CDN	FEATURES			SECURITY	
			Video Multiple Attendees	Online Booking	Patient Portal	Servers in CAN	Encryption
<a href="#">Microsoft Teams (Skype for Business)</a>	\$		✓			✓	✓
<a href="#">Zoom for Healthcare</a>	\$		✓			✓	✓
<a href="#">Doxy.me (Free)</a>							✓
<a href="#">Doxy.me (Paid)</a>	\$		✓				✓
<a href="#">FaceTime</a>			✓				✓
<a href="#">InTouch</a>	\$		✓		✓		✓
<a href="#">Livecare</a>	\$	✓	TBD		✓	✓	TBD
<a href="#">Medeo</a>	\$		TBD	✓	✓	✓	✓
<a href="#">Medex</a>	\$		TBD				✓
<a href="#">Novari</a>	\$		TBD	✓		✓	✓
<a href="#">OnCall Health</a>	\$	✓	✓	✓		✓	✓
<a href="#">P2P Doctor</a>	\$	✓	TBD	✓	✓	✓	✓
<a href="#">Skype</a>			✓				
<a href="#">Synaptex</a>	\$	✓	✓	✓		✓	TBD
<a href="#">Think Research</a>	\$	✓		✓	✓		✓
<a href="#">Vsee</a>	\$		✓		✓	✓	✓
<a href="#">WebEx</a>	\$		✓				✓
<a href="#">WelTel Health</a>	\$	✓	TBC		✓	✓	✓
<a href="#">WhatsApp</a>			✓				
<a href="#">Zoom</a>			✓			TBD	✓

Adapted from BC Virtual Care Toolkit, Doctors Technology Office.