BALANCING DUTIES AS PHYSICIAN AND EMPLOYER

You became a physician to heal. For many of you to do this, however, you must also run a business. Wearing these two hats – doctor and employer – is no easy feat at the best of times, let alone during a public health emergency the likes of which hasn’t been seen in over one hundred years.

It is a balancing act, and Doctors Manitoba has prepared some guidance for you as we all navigate these uncharted waters together.

❖ Professional Obligations as a Physician

The College of Physicians and Surgeons of Manitoba has sent messages to physicians reminding you of your obligation during a public health emergency, encouraging you to use their Code of Ethics and Professionalism to guide you through the pandemic:

“You have an ethical obligation to be available to provide medical services during pandemics. In general, it is unacceptable to close your practice. Patients still need regular medical care for routine non-COVID-19 related health concerns and for chronic disease management.” (CPSM FAQ - March 18, 2020)

So even in a public health emergency, you must continue to provide care for your patients, unless you receive public health direction requiring treatment or self-isolation. This isn’t easy in the age of social distancing and self-isolation, but physicians are finding creative ways every day to make their practice safe and continue providing care to their patients.

If you haven’t already, use Doctors Manitoba’s checklist to help you keep you practice open during the pandemic.
Find ways to use virtual care to continue providing care to patients.

❖ Considerations as an Employer:

We know your goal is to continue caring to your patients and keep your practice operational during a pandemic.

But what if you become ill or have to self-isolate? What if your colleagues or staff are exposed and have to self-isolate? Or what if patients stop seeking care and you’re forced to consider reducing hours or closing completely?

We know these are worst case scenarios, but they are also the scenarios likely keeping you up at night.

There is no easy answer as an employer, but we have assembled the following considerations and guidance, should you need it. Employer obligations are not generally relaxed because a state of emergency has been declared.

➢ Are your employees unionized? Do they have contracts?

If so, you need to review their collective agreement or contract of employment before making any decisions about reducing hours or considering layoffs. Unless the agreement says otherwise, you have the right to consider either reduced hours or layoffs subject to the general legal considerations below.
Advice for Physicians as Employers

➢ Is there any help to keep employees on the payroll?

The federal government has introduced a temporary wage subsidy that equal to 75% of an employee’s wages of up to $847/week for up to 3 months, retroactive to March 15. Businesses with at least a 30% decrease in revenues qualify. The goal is to keep or return workers to the payroll. More details on eligibility criteria will be added on the government’s COVID-19 economic response plan site.

Businesses can defer payments on income taxes that become owing going forward until September 2020. The government has also announced interest-free loans of up to $40,000 and other financing options through the Business Credit Availability Program.

➢ Can we reduce hours?

Unless an agreement or contract says otherwise, you can consider reducing hours. However, you should consider the risks and impact on your employees.

Outside of a work-sharing agreement, an employee could claim that a reduction in hours is “constructive dismissal” which would allow them to make a legal claim against you and you may risk further payment to them.

As part of its economic response plan, the federal government has expanded an Employment Insurance Work Share program. This supports employees who have hours temporarily reduced while their employer recovers from reduced business activity. The EI Work Sharing program was expanded from 38 to 76 weeks in duration. The employer and employees must apply together in a work sharing agreement. While the program has a 30-day waiting period and is somewhat rigid, you should consider whether your practice qualifies and if it is right for you and your employees.

➢ What if we are forced to consider layoffs? What should we know?

The Government of Manitoba has announced a change in policy. Employers now have the option to lay off employees indefinitely without issuing a Record of Employment and risking a employee claim to Employment Standards. This is intended to allow employees who do not have work to claim the new Canadian Emergency Response Benefit (CERB) of $2,000 per month for up to four months commencing March 15, 2020. This new policy applies to any employee laid off indefinitely after March 1, 2020.

The federal government has announced that the CERB will be available for four months. Should the impact of the pandemic continue past that time, and if the CERB is not extended, employees can be issued a Record of Employment and claim EI benefits.

The CERB application process will be online in early April.

We recommend that you contact a lawyer to discuss how to best manage your obligations to your employees. Doctors Manitoba can offer referrals if needed.

➢ How do I help my employees?

Reassure them this is temporary, if your intent is to resume normal operations and recall them to work. While this doesn’t alleviate any legal or financial risks, it will likely feel like the right thing to do as an employer, and it will reduce your employees’ anxiety. It may decrease the likelihood of employees taking legal action.
Advice for Physicians as Employers

For employees earning in excess of approximately $45,000 per year, CERB is slightly less than the maximum EI benefit (both benefits are taxable). The advantage is that claiming CERB does not take away from a future EI claim if the layoff lasts longer than four months.

For lower and middle-income workers, the federal government also introduced expanded benefits during the pandemic:
- A one-time special payment in May through the GST rebate, doubling the maximum annual amount, providing up to $400-600 in additional benefits to those who qualify
- Increasing the Canada Child Benefit by $300 per child starting in May

➢ What about the impact on my income as a physician?

Check your insurance coverage. Doctors Manitoba has clarified how our insurance benefits can provide some coverage due to COVID-19. If you participate in our Disability or Office Overhead Insurance programs and become ill and suffer loss of income due to coronavirus, contact our office to initiate the claims process. Also, if you implement a symptomatic or asymptomatic self-quarantine, you can also make a disability claim. These claims will be evaluated on a case-by-case basis and will be subject to all the terms and conditions of your policy including the waiting period. Please contact Mark Venton at mventon@doctorsmanitoba.ca or 204-985-5846 for more information.

Doctors Manitoba is also aggressively pursuing the matter of income stabilization for physicians due to disruptions in their normal practice or direction to self-isolate due to COVID-19. This is an issue for physicians across Canada.

While we work on a resolution with government, you can also consider working in other areas – including outside of your scope of practice – during the pandemic. We have worked with CPSM and Shared Health who have indicated they will work on scope of practice questions. Apply today and we will share your information with employers who will contact if and when you are needed.